

FOR TOUR OPERATORS & GROUP ORGANISERS

TRAVEL TRADE & COACH GROUPS GUIDE

See Cardiff from the water. Sightseeing cruises, river shuttles and catered group sailings across Cardiff Bay, the River Taff and the River Ely, with boarding points close to coach parking.

- **Direct booking support**
  One point of contact from enquiry to sailing
- **Reserved seating**
  Your group sits together on board
- **Flexible payment**
  No deposit: pay for 20 to book, add more later
- **Free places**
  Coach drivers free, plus 1 free leader per 20

DEDICATED TRAVEL TRADE CONTACT

LAUREN

Booking Manager

029 2166 1166

info@cardiffcruises.co.uk

cardiffcruises.co.uk

ASSOCIATION FOR GROUP TRAVEL ORGANISERS

Cymru Wales

MWT CYMRU · MID WALES TOURISM EST. 1991 ·

Maritime and Coastguard Agency

1 OUR FLEET

Three heated vessels, matched to your group size and the experience you want to offer.



ELEANOR ROSE

Premium sightseeing, VIP tours & onboard dining

Max capacity	**120** incl. outside decks
Seated meals	**80**
Toilets	**Yes**
Wheelchairs	**Front deck only** steps inside
Heating	**Yes**
Bar / food	**Licensed bar & catering**



ENTERPRISE

Full coach groups & large parties

Max capacity	**100**
Seated meals	**Buffet only**
Toilets	**Yes**
Wheelchairs	**Full access**
Heating	**Yes**
Bar / food	**Bar & limited catering**



HYDRO 1

Small groups & express city–bay shuttles

Max capacity	**24**
Seated meals	**—**
Toilets	**No**
Wheelchairs	**Full access**
Heating	**Yes**
Bar / food	**None**

2 BOARDING POINTS

Which vessel can board at each pontoon. Coach parking for every point is on page 5.

Vessel	Bute Park / City Centre	Taff Mead Embankment (Stadium)	Mermaid Quay / Cardiff Bay	Barrage South / Penarth	Sovereign Quay / St Davids Hotel
Eleanor Rose	No	No	**Yes**	**Yes**	**Yes**
Enterprise	No	**Yes**	**Yes**	**Yes**	**Yes**
Hydro 1	**Yes**	**Yes**	**Yes**	**Yes**	**Yes**

Please note: Eleanor Rose is too large to sail up the River Taff to the city centre, so she cannot reach Bute Park or Taff Mead Embankment.

3 GROUP TOURS

Sailings reserved for your group, available all year round when booked in advance. Minimum numbers are shown for each tour. Infants (0–3) travel free on every tour.

1-HOUR BAY & RIVER ELY CRUISE

20+ passengers · Catering available

Sails Cardiff Bay and down the River Ely, past Cardiff Bay Yacht Club, the White Water Rafting Centre, the International Sports Village and Cardiff Barrage. Starts and finishes at Mermaid Quay, or at Sovereign Quay or Barrage South on request.

Passenger	20–49 pax	50+ pax
Adult (17+)	£16.00	**£14.00**
Concession (NUS / Senior)	£14.00	**£12.00**
Child (4–16)	£10.00	**£8.00**

2-HOUR TWO RIVERS SIGHTSEEING CRUISE

20+ passengers · Catering available

Our most complete cruise: Cardiff Bay, the River Ely (Yacht Club, Sports Village and Marina), Cardiff Barrage and the mouth of the River Taff.

Passenger	20–49 pax	50+ pax
Adult (17+)	£22.50	**£20.50**
Concession (NUS / Senior)	£20.50	**£18.50**
Child (4–16)	£16.50	**£14.50**

CITY CENTRE GROUP SHUTTLE

20+ passengers

Ideal for coach and tour groups travelling between the city centre and Cardiff Bay on Hydro 1 or Enterprise.

Group single Adult **£8.50** · Child **£4.50**

Group return Adult **£15.00** · Child **£8.00**

4 SCHEDULED PUBLIC TRIPS

Scheduled trips can be booked directly on our website. Where group rates apply, they are added automatically for parties of 20 or more.

AQUABUS CITY CENTRE & BAY WATER TAXI

Hourly · Hydro 1

A scenic hourly ferry along the River Taff, linking Castle Grounds (Bute Park) in the city centre with Mermaid Quay in Cardiff Bay. Each direction takes 25 minutes, so a round trip is just under an hour. Passengers can stay on board, or get off to look around and return on a later sailing. Fully accessible for wheelchairs, pushchairs and bicycles.

Ticket type	Single	Return
Adult (17+)	£9.00	£16.00
Concession (NUS / Senior)	£9.00	£15.00
Child (4–16)	£5.00	£9.00
Infants (0–3), bikes & pushchairs	**FREE**	**FREE**

ⓘ **Fixed fares.** Hydro 1 carries 24 passengers, so AquaBus fares are not discounted for groups, and concession singles are charged at the adult fare. For larger parties, see our City Centre Group Shuttle on page 3.

45-MINUTE CARDIFF BAY TOUR

Seasonal · April–October

A relaxing cruise around Cardiff Bay with live commentary on its historic landmarks, including a short 10-minute stop at Penarth Barrage. Snacks, hot and cold drinks and toilets on board.

Passenger	1–19 pax	20–49 pax	50+ pax
Adult (17+)	£16.00	£14.00	**£12.00**
Concession (NUS / Senior)	£14.00	£12.00	**£11.00**
Child (4–16)	£9.20	£6.50	**£6.00**
Infant (0–3)	**FREE**	**FREE**	**FREE**

5 GROUP CATERING

For groups of 20+ on the 1-Hour Bay & River Ely Cruise and the Two Rivers Sightseeing Cruise. Prices are per person. Buffet menus for groups of 20+ are on page 6.

CREAM TEA

Freshly baked fruit scones from a local bakery with clotted cream and strawberry jam.

£4.50

FISH & CHIPS

Freshly prepared traditional fish and chips, served hot on board.

£13.00

AFTERNOON TEA

Savoury sandwiches, cakes, scones with cream and jam, and tea or coffee.

£15.50

6 COACH DROP-OFF & PARKING

Nearest coach parking and walking time for each boarding point. **Eleanor Rose cannot reach the city centre**: she boards at Mermaid Quay, Barrage South or Sovereign Quay only.

Boarding point	Nearest coach parking	Walk to boat
Bute Park / City Centre CF10 3RB ///frock.shades.lame	North Road lay-by (northbound) CF10 3EW / CF10 3DU	**~250 m** 3 min
Taff Mead Embankment CF11 6YY ///event.crazy.cargo	Cardiff Central train station bays, CF10 5RS **Drop-off alongside the pontoon may be possible if the street is clear of parked cars. No dedicated coach parking on this street.**	**~1,000 m** 10 min
Mermaid Quay / Cardiff Bay CF10 5BZ ///badge.fell.olive	Pierhead Street bays or Heol Porth Teigr CF10 4AA / CF10 4PH	**400–700 m** 5–9 min
Barrage South / Penarth CF64 1TP ///lives.damage.taxi	Barrage Car Park CF64 1TQ	**300–800 m** 4–6 min
Sovereign Quay / St Davids Hotel CF10 5SF ///fled.area.gold	Havannah Street lay-by CF10 5BZ	**300–500 m** 4–7 min

BUFFET MENUS

For groups of 20 or more 2026 prices, per person

Buffets are served on board **Enterprise** and **Eleanor Rose**. For a seated meal, choose Eleanor Rose (up to 80 seated). Menu items can change with supplier availability, so we confirm your menu and 2027 price when you book.

CLASSIC SWEET £14

- Homemade sausage rolls
- Scones with jam and fresh cream
- Welsh cake
- Bara brith

CLASSIC SAVOURY £14

- Homemade beef pasty
- Homemade sausage rolls
- Homemade chicken skewers
- Samosa
- Spring roll

SELECT £15

- Homemade chicken skewer
- Homemade leek and cheese pinwheel
- Homemade sausage roll
- Homemade beef pasty
- Honey and mustard sausage skewer

SIGNATURE £16.50

- Homemade beef pasty
- Homemade chicken skewer
- Filo prawn
- Pork and apple tart
- Brie and cranberry mini croissants

PREMIUM £20

- Chicken and bacon potato skin
- Yorkshire pudding with beef and horseradish cream
- Smoked salmon and cream cheese cracker
- Homemade sausage roll
- Homemade beef pasty

GLUTEN-FREE OR VEGAN BOX £20

Chef's choice, prepared to order. Let us know numbers when you confirm your menu.

7 BOOKING YOUR GROUP

2027 rates Valid for sailings 1 January – 31 December 2027

1. **Enquire.** Call 029 2166 1166, email info@cardiffcruises.co.uk or use the group form at cardiffcruises.co.uk/group-travel-trade. Tell us your date, numbers and preferred tour.
2. **Receive your quote.** We confirm availability, vessel, boarding point and price, usually within 2 working days.
3. **Secure your date.** Pay for the minimum of 20 places when you book. No deposit is needed.
4. **Confirm final numbers.** Two weeks before departure, confirm numbers and menu choices and pay for any extra places.
5. **Sail.** Look for our crew in red uniforms at your boarding point.

Free places

On bookings of 20 or more, coach drivers travel free, plus one free group leader place for every 20 paying passengers.

Group rates

Discounts apply automatically from 20 passengers, with a further reduction from 50.

Cancellation

Please give us at least 2 weeks' notice of any cancellation.

Weather

Cardiff Bay and its rivers are largely sheltered, so we can often sail in strong winds, depending on their direction. If the skipper cancels for safety, you get a full refund. Decisions are made 24 hours ahead.

SAILING ALL YEAR

Public sailings run April–October. Group sailings run all year round when booked in advance, so you can plan spring, autumn and winter tours with us too.

8 SAMPLE ITINERARIES

Two easy coach days that pair a cruise with a matinee at the Wales Millennium Centre, a few minutes' walk from Mermaid Quay. Times are examples: we'll fit your sailing around the show.

BAY CRUISE & MATINEE

Drop-off & pick-up: Mermaid Quay

10.30am	**Coach drops off at Mermaid Quay.** Coach parks at Pierhead Street or Heol Porth Teigr.
11.00am	**45-Minute Cardiff Bay Tour** with live commentary, or the 1-Hour Bay & River Ely Cruise with a cream tea.
12.15pm	**Lunch** at one of Mermaid Quay's waterfront cafés and restaurants.
Afternoon	**Matinee at the Wales Millennium Centre**, then time for the shops.
Late pm	**Coach collects** from Mermaid Quay.

PENARTH TO THE BAY & MATINEE

Drop-off: Barrage South

10.30am	**Coach drops off at Barrage South, Penarth** (CF64 1TP), then moves on to Cardiff Bay. There's no need to park.
11.00am	**2-hour cruise with food on board** from Barrage South, taking in the River Ely and the Bay and finishing at Mermaid Quay. We suggest a cream tea.
Afternoon	**Matinee at the Wales Millennium Centre**, then time for the shops.
Late pm	**Coach collects** from Mermaid Quay.

9 READY-MADE PACKAGES

A cruise and food on board at one price per person, ready to add to your brochure. Adult prices are shown; concession and child prices are available on request.

CREAM TEA CRUISE

1-Hour Bay & River Ely Cruise with a cream tea of local scones, clotted cream and jam.

20–49 pax **£20.50** 50+ **£18.50**

FISH & CHIPS ON THE ELY

1-Hour Bay & River Ely Cruise with traditional fish and chips served hot on board.

20–49 pax **£29.00** 50+ **£27.00**

TWO RIVERS FISH & CHIPS

Our most complete sightseeing cruise with fish and chips on board.

20–49 pax **£35.50** 50+ **£33.50**

TWO RIVERS AFTERNOON TEA

Two Rivers Sightseeing Cruise with sandwiches, cakes, scones and tea or coffee.

20–49 pax **£38.00** 50+ **£36.00**

Every package includes free travel for the coach driver, plus one free group leader place for every 20 paying passengers.

PLAN YOUR GROUP VISIT

Speak to Lauren, our Booking Manager.

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Cardiff Cruises Ltd, Cardiff Marina, Watkiss Way, Cardiff CF11 0SY